

WINJAY cloud licence FAQ

Herein we have collected the most frequently Questions & Answers about the cloud licence.

When purchasing a one-time-buy licence, you can choose between the cloud licence (default choice for the small business range of WINJAY products) or adding a retail package as option.

The cloud licence is a unique licence code which is generated according to the end-user hardware ID, to unlock the application. The hardware ID is calculated from the application based on the actual hardware and operating system configuration, so it is unique to that configuration.

The retail package instead includes a DVD with software setup and utilities plus an USB dongle that constitutes the actual licence. The USB dongle is configuration-independent i.e. it unlocks the application for the time the dongle is plugged on the specific PC.

Q. ≡ What are the advantages / disadvantages of the cloud licence comparing to the USB licence ?

A. ≡

- 1) The cloud licence does not require any shipping so you can save the shipping/handling costs and customs fees.
- 2) The licence resides on our cloud, so there is no risk to loose the USB dongle and the associated licence.

As the only drawback, if you perform substantial changes to your hardware configuration, and/or a new operating system is installed, or the PC is replaced with a new one, the existing licence code will become invalid. In that case we will need to provide a new licence code at no additional cost while the previous licence will be invalidated.

Q.≡ What are the advantages / disadvantages of the USB dongle licence comparing to the cloud licence ?

A.≡ The USB dongle is configuration-independent i.e. it unlocks the application for the time the dongle is plugged on the specific PC. Thanks to this, it is possible to install the same application on a backup workstation so that, in case of any failure on the main workstation, starting up the backup is so easy as moving the USB dongle from main to backup.

As the main drawback, if your USB dongle is lost or stolen, the licence goes away with it as we have no way to invalidate the lost licence. Obviously in that case we will be unable to provide any sort of "replacement dongle".

Q.≡ When using the cloud licence, even if I purchased my licence on a one-time basis, on my application screen I can see an expire date set to a maximum of 45 days, why ?

A.≡ Usually many other software applications on the market are activated with a one-time licence code. It might happen that after a hardware upgrade or if the user's PC is replaced/stolen, the company might obviously refuse to supply an additional activation code claiming that the old licence is still in use.

Because our cloud licence is based on 45 days slots, our customers have the right to ask for a new code for any legitimate reasons of the above listed. In those cases we'll be happy to generate a replacement licence based on the new hardware ID, since the old licence will automatically expire after 45 days in the worst case.

Q.≡ So do I need to ask for a new licence code each 45 days ?

A.≡ Absolutely now, our applications will periodically check the expire date and automatically request a new code to be generated if necessary. You just need to leave your PC connected to Internet.